

Terms of business for a direct cremation

Please find our standard terms of business below. If you have any questions, contact us:

• Email: <u>Customercare@simplicity.co.uk</u>

Phone: 0808 304 8297

Direct cremation

A direct cremation is an unattended funeral: a cremation without a service at the crematorium.

Payment

Full payment is required before arrangements can take place.

Payment options

We only accept payment by Debit or Credit Card over the telephone.

If you need help to pay for the funeral

If you've applied, or are going to apply, for a DWP funeral payment or any other financial help to pay for the funeral, you are still responsible for paying us in full before the funeral takes place.

Calls may be recorded for monitoring and training purposes. Simplicity Cremations is a trading name for Dignity Funerals Limited. Dignity Funerals Limited is registered in England No. 00041598. VAT No. 486 608114. Registered office is: 4 King Edwards Court, King Edwards Square, Sutton Coldfield B73 6AP.