

# Terms of business for a direct cremation

Please find our standard terms of business below. If you have any questions, contact us:

- Email: [Customercare@simplicity.co.uk](mailto:Customercare@simplicity.co.uk)
- Phone: 0808 304 8297

## Direct cremation

A direct cremation is an unattended funeral: a cremation without a service at the crematorium.

## Payment

Full payment is required before arrangements can take place.

## Payment options

We only accept payment by Debit or Credit Card over the telephone.

## If you need help to pay for the funeral

If you've applied, or are going to apply, for a DWP funeral payment or any other financial help to pay for the funeral, you are still responsible for paying us in full before the funeral takes place.